

**Good afternoon, USC!**

**Here are your updates for the week of August 29th-September 2nd**

**Important Information:**

**Discount Stickers:** We have our new discount stickers for this school year. If you are a part time manager, please see Julia for your stickers for your staff. All full time staff can pick their sticker up from Hirra at the front desk.

**Health Facility -** The [booking sheet](#) is live for spots this week in the Health Facility. Just a reminder that this space is located in UCC 149 across from the West Lounge entrance (the door still says “Purple Bikes”). Anyone is welcome to pop into the space and check it out without booking time. If your card does not allow you access, please let Sue McKone know.

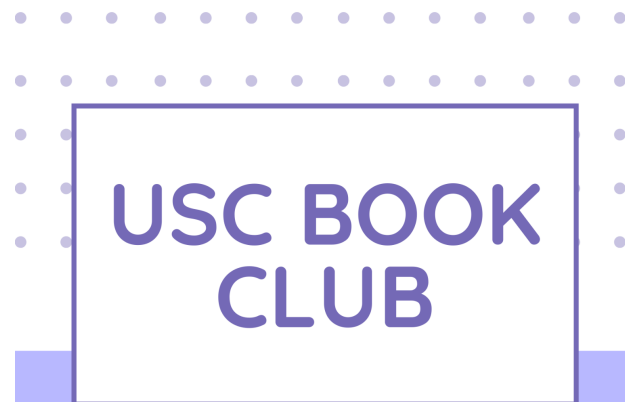
**Departmental Updates:**

**PEOPLE AND DEVELOPMENT:**

**Wellness Program:**

Just a friendly reminder that if you would like access to a Headspace account you can enroll for free using this link! Headspace is a wonderful app that has guided meditation sessions, workouts, podcasts, and playlists created to help you focus while doing work!  
<https://work.headspace.com/universitystudentscouncilofwesternuniversity/member-enroll>

**New USC Book Club:**



We are excited to launch the USC Book Club. So how does it work?

1. Sign up by emailing Kate to receive a \$25 Indigo Gift Card to get you started.
2. Select a book, read the book, and then post it on the shared document so others know it is available.
3. Write a review/comments (if you want) about the book to help others select their next read!
4. Contact a person on the list who has the book you'd like to read next. Read the book and then repeat steps 3-4.

Optional \*\* Add other books you are willing to share to the list/ to watch our virtual library grow.

Brought to you by the USC Health and Wellness Program

**USC Virtual Library:**

<https://docs.google.com/spreadsheets/d/1PgsLgsa2vXjNCVSbGttPFral8xgk9Gpd7QQ-9ILgIHo/edit?usp=sharing>

**Just a reminder to update the virtual library with the book that you purchased so we can grow our little book collection :)**

**FINANCE** We are looking for your August AP and AR details with approval and account #'s listed. Continue to submit PT new hire details. New office look for us, next time you're through UCC 340, ck it out!

**INFORMATION SYSTEMS:**

Just a fun little bit of history this week, noting one of the strangest computer troubleshooting stories I have heard. Investigating a series of mysterious hard drive crashes on certain models of their notebooks, a computer manufacturer discovered that the common root cause was playing the music video for Janet Jackson's Rhythm Nation! It turns out that the song contained a natural resonant frequency that matched the spin of the hard drive the laptops used. (<https://devblogs.microsoft.com/oldnewthing/20220816-00/?p=106994>)

So when we come to your desk to help with a crash and ask a bunch of seemingly random questions, we are really looking for that one or more odd quirk or change that could be the cause of the malfunction (pun intended).

**PRODUCTIONS:**

With OWeek approaching, many of the Productions staff will be tied up in planning and preparation. Please keep this in mind when making service requests - we appreciate your patience!

**RESERVATIONS & BUILDING SERVICES:****UCC HOURS:**

Monday to Friday: 6:30 a.m.- 7:30 p.m.  
Saturday/Sunday: 6am - 12:00am  
*Back to 24 hrs on Monday September 5*

**NEW EMSWEB LINK AND EMS MODULES:**

We have migrated our EMS booking software to the Cloud.

**EMS Web:** There is a new link to book rooms online - <https://usc.emscloudservice.com/web/>  
Your Username will still be the first part of your westernusc.ca email and your password is your phone extension. Please let Sue know if you are having trouble logging in.

In the coming weeks we will be adding a **G-Suite module** to EMS which will allow you to search for available space directly from your google calendar when you are arranging meetings.

Now that we are in the Cloud we will also be implementing access to the **EMSMobile App** so you will be able to book space and manage reservations from your phone.

We will update you when these are available and provide the necessary training on how to use them.

## **INFOSOURCE:**

The USC InfoSource webpage, [westernusc.ca/infosource](http://westernusc.ca/infosource) is up!

Check out all the features we offer at our location: Western information, USC information, reservations, club curbside pick-up, health plan, retail clothing and custom merchandise, club finances, LTC tickets, UCC building mail, and locker rentals. Coming soon will be event tickets and Poster Patrol.

For a little fun fact, we have had more than 8400 visitors from mid-September to August (we were closed mid-December and the month of January) with our largest visitor rate of 1850 visitors for March (club curbside pick-ups and St. Patrick's Day sales). As more visitors on campus stop by and learn about the USC and what we offer at InfoSource, we continue to strive in being an anchor in customer service and student experience at the atrium of the UCC!